Important Facts for Gas Customers

Did you know that you may own a buried gas line on your property?

Examples include lines to outbuildings, barbecues or gas lights. If your piping is not maintained, it may be susceptible to corrosion and leakage. SemStream Arizona Propane does not maintain customer-owned piping, but we do maintain the line up to your gas meter.

Your gas piping should be:

1. Periodically inspected for leaks.
2. Periodically inspected for corrosion.
3. Repaired if an unsafe condition is found.

Do you have a gas meter at your home or business?

The meter indicates that gas service lines, or gas main lines are buried underground in the area.

When excavating near buried gas piping, locate the piping in advance and make sure the excavation is done by hand, in accordance with Arizona Law. If you need to have piping located, please call the One Call Center at 1-800-782-5348. This is a free service.

1.800.STAKE.IT
(1.800.782.5348)

Repairs may be made by a qualified plumber or a heating /cooling contractor. Contractors typically may be found in the telephone yellow pages under "Plumbers."

If you are a tenant, please pass this information on to the property owner.

That familiar blue flame that plays such an important role in our lives should, like other sources of energy, be treated with respect. Following a few simple guidelines can help ensure that you safely enjoy all the benefits of propane.

WHAT TO DO IF YOU SMELL GAS:

Propane is tasteless, colorless and odorless. To make it easier to detect, a harmless but strong-smelling odorant is added. If you ever smell this rotten-egg-like odor, it may mean there is a gas leak.

- **Do not smoke. Do not use lighters or matches.**
- **Do not turn on/off any switches or appliances, including a flashlight.**
- **Do not use the phone in your house.**
- **Go to a neighbor's house and telephone the gas company.**
  - **Phone (928) 928.645.2391. Our personnel are available 24 hours a day.**
  - **Call 9-1-1. If the odor is very strong.**

Propane is heavier than air and will settle in low-lying areas, so be especially alert in basements or crawl spaces.

Appliances should be checked periodically, by qualified service personnel to ensure their safe and efficient operation.

Non-Emergency Phone Number

Page Fire Dept. 928.645.4340

SemStream℠ Arizona Propane

2000 East Frontage Rd ◆ Page, AZ ◆ 928.645.2391

Notice to Customers of SemStream Arizona

Annual Leak Survey
May 3 – June 4, 2010

SemStream Arizona's propane professionals will conduct the company's annual inspection of commercial and residential service lines and mains during the weeks of May 3 - June 4, 2010. The work will take place Monday through Friday between 7:00 a.m. and 4:00 p.m.

This routine inspection is part of our ongoing safety program and commitment to excellence for our customers.

SemStream Arizona employees wear uniforms and carry company identification cards. Please call our Page office if you are uncertain about why we need to enter your property or if you want to confirm an employee's identity.

SemStream℠ Arizona Propane

2000 East Frontage Road • Page, AZ 86040
928.645.2391 • www.semstreamarizona.com

811®

Save Yourself Time, Money & Personal Injury

Anyone excavating in the state of Arizona is required by law to have underground facilities located. Always call 811 before starting any digging project.

It is a FREE service.

Call **811** from anywhere in the United States. A local one-call center will locate and identify all underground utilities at no cost to the public.

Two working days before you dig, call for utility locales.

Failure to do so is a violation of state law.

Know what's below.
Call 811 before you dig

SemStream℠ Arizona Propane

www.semstreamarizona.com