Streamline

April 2010

SemStream Arizona Propane's Parent Company Emerged from Bankruptcy

SemStream's parent company SemGroup® Corporation emerged from bankruptcy last December and has been reorganized as a publicly traded company with new management and a new board of directors. While this reorganization has had little impact on the local operations within SemStream Arizona, which was not in bankruptcy, it has prompted the completion of the Winslow, AZ Terminal. This project will give the local utility an additional site to store propane and secure supply during the winter months. It is estimated that about 80% of the propane consumed in Payson during the winter months comes from existing storage facilities in Arizona. The Winslow, AZ Terminal will offer another source for propane storage and ensure supply when the demand is great.

Budget Your Gas Bill! It's Time to Choose EVEN PAY.

SemStream Arizona Propane offers customers a way to take the surprise out of monthly gas bills. With our Even Pay program, the total amount of your usage from the last 12 months is used to figure a monthly average. We then calculate the amount of your Even Pay bill. The Even Pay program begins in the Spring so you can build up credit on your account before cold weather arrives. As long as you have a credit reserve on your account, your amount stays the same. This is an estimated amount based on your past usage. SemStream Arizona will monitor your propane usage during the winter. If usage exceeds the estimate the Even Pay amount may need to be adjusted.

The amount calculated for your Even Pay account is provided on the accompaning bill.

To sign up for Even Pay, simply mark the box on the bill stub that you submit with your payment.

If you sign up for the program, you will be billed for the quoted amount beginning next month. The actual balance on your account also will be shown on your bill.

Please Note: If your account shows a credit, you still must pay your Even Pay amount every month in order for the program to work properly.

If you have any questions about the program, please call:

928.474.2294

SemStream℠ Arizona Propane

SemStream℠
Arizona Propane

Automatic Payment Authorization

I hereby authorize **SemStream Arizona Propane** to automatically withdraw from the account listed below

☐ a set amount each month equal to my Even Pay amount;
or

☐ the balance that is due on my account.

I understand that in the event that my bank account balance is less than the amount indicated above or less than my gas account balance, I agree to pay a return check charge. The return check charge I agree to pay is $15.00, or an amount approved by the Arizona Corporation Commission in the companies Rules and Regulations. The company will make one attempt to transfer funds. In the event that I should change bank accounts, I will notify **SemStream Arizona Propane** in writing at least 15 days prior to the end of the month. If I decide to discontinue the automatic funds transfer program, I will notify **SemStream Arizona Propane** in writing at least 15 days prior to the end of the month. *Please type or print all information except your signature.*

Account Name: _____

Service Address: _____

Account Number: _____

Name on Bank Account: _____

Bank Name: _____

Bank Routing Number (first nine numbers on bottom left of check): _____

Bank Account Number: _____ ☐ Checking acct or ☐ Savings acct

_____ _____
Signature Date

Please Return A Voided Or Cancelled Check With This Form. Please Mail To:

SemStream Arizona Propane
200 W Longhorn Rd
Payson, AZ 85541

If you have questions, call: 928.474.2294
FAX: 928.474.0909