PUBLIC AWARENESS

Pipeline Purpose and Reliability

Pipelines are an integral part of America's transportation network that delivers vital resources to your home, your work place and your community. Propane pipelines supply the energy for heat, lights and various energy needs that help us maintain our quality of life. Propane is the cleanest of the conventional fuel sources available to provide the energy that America needs. Pipelines are considered to be the safest way to transport propane.

Damage Prevention

Protect yourself, your property and family from injury. At least two business days before you dig, auger or move dirt in any way in Arizona, call Arizona BlueStake 1.800.782.5348 or dial 811. SemStream Arizona Propane will arrange to mark underground propane pipelines so you can work safely.

If you see suspicious activities or other non-routine excavation around pipeline facilities or pipeline right-of-way, immediately report it to SemStream Arizona Propane at 928.645.2391.

Awareness of Hazards and Prevention Measures

If you come in contact with a propane pipeline or suspect a pipeline leak, take the following steps:

- Leave the area immediately
- Move to a safe location and then call SemStream Arizona Propane at 928.645.2391
- Abandon any equipment being used in or near the suspected leak
- Warn others to stay away when possible

Leak Recognition

Learn the warning sights of a propane pipeline leak:

- A rotten egg smell
- Dirt spraying in the air
- A hissing sound
- Bubbling in a pond, creek or river
- Dead or dying vegetation

Leak Response

When a leak occurs:

- Do Not light a match, start an engine, use a telephone or cell phone, turn on or off light switches, or do anything that may cause a spark
- Do Not attempt to operate pipeline equipment
- Do Not attempt to extinguish a propane fire
- Call 911 from a neighbor's house

Additional information

Please call SemStream Arizona Propane 928.645.2391

BEFORE YOU DIG, CALL: 1-800-782-5348 OR DIAL 811

SemStream Arizona Propane EMERGENCY NUMBER
928.645.2391

SemStream℠ Arizona Propane

Page, Arizona ◆ www.semstreamarizona.com

Budget Your Gas Bill!
It's Time to Choose **EVEN PAY.**

SemStream Arizona Propane offers customers a way to take the surprise out of monthly gas bills. With our Even Pay program, the total amount of your usage from the last 12 months is used to figure a monthly average. We then calculate the amount of your Even Pay bill. The Even Pay program begins in the Spring so you can build up credit on your account before cold weather arrives. As long as you have a credit reserve on your account, your amount stays the same. This is an estimated amount based on your past usage. SemStream Arizona will monitor your propane usage during the winter. If usage exceeds the estimate the Even Pay amount may need to be adjusted.

If you are interested in the Even Pay program, please call our office to have your payment calculated.

If you sign up for the program, you will be billed for the quoted amount beginning next month. The actual balance on your account also will be shown on your bill.

Please Note: If your account shows a credit, you still must pay your Even Pay amount every month in order for the program to work properly.

If you have any questions about the program,
or would like to sign up please call:

928.645.2391

SemStream℠
Arizona Propane

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