Streamline

July 2008

Streamline Pay Online Service Coming This Fall!

Soon you will be able to save valuable time by paying your bill online with your credit card! Streamline Pay, our online payment service, will launch this fall. Easy and convenient, the online service will provide all the important information you need, such as your account details, 24 hours a day, seven days a week.

You will be able to log on to Streamline Pay from home, work or wherever you have Internet access. It will be secure, fast and easy! To participate, you will simply go to the site, set up a password and then take care of your business. Your next issue of Streamline will have more details.

Why Are Propane Prices Increasing?

In recent years, virtually every fuel source has experienced an increase in price. A few of the main factors contributing to higher propane prices are:

Higher Crude Oil and Natural Gas Prices. Propane is derived from both crude oil and natural gas. That's why its price typically mirrors those energy sources. Higher crude oil costs not only increase prices at the gasoline pump they also increase the cost for propane.

International Influences. The global propane market is constantly changing. An increasing number of new customers are turning to propane all over the world. Labor and political unrest elsewhere also contribute to higher energy prices. There is increased international demand for propane, which means higher prices here in the United States.

We Are Looking Out for You, Our Customer

SemStream Arizona Propane works hard to protect consumers from shockingly high prices. We don't make a penny on the cost of fuel. We are purchasing propane right now during the summer months, when it typically is less expensive, and are storing it in Arizona. This increases the security of our supply for the winter and, typically, lowers your cost. We offer EvenPay, a balanced billing payment plan, that allows customers to spread their projected annual cost of propane over many months. Even during times of increasing energy costs, propane delivers excellent value and comfort in addition to being a clean, safe and reliable energy source.

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Propane means better living outdoors.

Did you know that propane plays a key role in everyday outdoor summer activities? Gas grills are a focal point for outdoor rooms and patios. Propane fire pits, outdoor fireplaces and chimineas add ambiance and warmth after sundown. Propane lighting and pool or hot tub heaters also provide year-round appeal.

Year-round propane offers convenience and comfort.

- A third of homeowners report using their outdoor room year-round.
- Propane-powered bug zappers eliminate the nuisance of mosquitoes in the summer.
- Propane heaters will keep you toasty warm even when temperatures drop.
- Propane lighting illuminates outdoor spaces so you can use your outdoor room even when the sun goes down.

With propane… the grilling never ends!

Keeping a few simple safety tips in mind can add to the overall grilling experience. The Propane Education & Research Council (PERC) offers the following tips:

- When lighting a grill, keep the top open until you are sure that it is lit.
- After connecting the cylinder to a propane gas grill burner for the first time, use a leak-detection solution (a 50/50 mixture of water and liquid soap) to check connections for tightness.
- Do not use matches or lighters to check for leaks.
- Never pour an accelerant such as lighter fluid or gasoline on the grill.
- When finished grilling, turn off the burner controls and close the cylinder valve.
- Always use or store propane cylinders outdoors in an upright (vertical) position. NEVER store or place a propane cylinder indoors or in an enclosed area such as a basement, garage, shed or tent.

Reduce. Conserve. Install a propane tankless water heater today!

Propane tankless water heaters are the ideal choice for those who are concerned about the environment, but who also want plenty of hot water. Compared to electric water heaters, they give off less than one-half the carbon emissions and reduce standby energy loss up to 20 percent. And since propane tankless water heaters only heat water on demand, they can provide a nearly endless supply while lowering water heating bills up to 60 percent. Propane tankless water heaters — the perfect choice for your home and the planet we all call home!

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www.semstreamarizona.com