

PUBLIC AWARENESS

Pipeline Purpose and Reliability

Pipelines are an integral part of America's transportation network that delivers vital resources to your home, your work place and your community. Propane pipelines supply the energy for heat, lights and various energy needs that help us maintain our quality of life. Propane is the cleanest of the conventional fuel sources available to provide the energy that America needs. Pipelines are considered to be the safest way to transport propane.

Damage Prevention

Protect yourself, your property and family from injury. At least two business days before you dig, auger or move dirt in any way in Arizona, call Arizona BlueStake 1.800.782.5348 or dial 811. SemStream Arizona Propane will arrange to mark underground propane pipelines so you can work safely.

If you see suspicious activities or other non-routine excavation around pipeline facilities or pipeline right-of-way, immediately report it to SemStream Arizona Propane at 928.474.2294.

Awareness of Hazards and Prevention Measures

If you come in contact with a propane pipeline or suspect a pipeline leak, take the following steps:

- ◆ Leave the area immediately
- ◆ Move to a safe location and then call SemStream Arizona Propane at 928.474.2294
- ◆ Abandon any equipment being used in or near the suspected leak
- ◆ Warn others to stay away when possible

Leak Recognition

Learn the warning sights of a propane pipeline leak:

- ◆ A rotten egg smell
- ◆ Dirt spraying in the air
- ◆ A hissing sound
- ◆ Bubbling in a pond, creek or river
- ◆ Dead or dying vegetation

Leak Response

When a leak occurs:

- ◆ Do Not light a match, start an engine, use a telephone or cell phone, turn on or off light switches, or do anything that may cause a spark
- ◆ Do Not attempt to operate pipeline equipment
- ◆ Do Not attempt to extinguish a propane fire
- ◆ Call 911 from a neighbor's house

Additional information

Please call SemStream Arizona Propane 928.474.2294

BEFORE YOU DIG, CALL: 1-800-782-5348 OR DIAL 811

**SemStream Arizona Propane EMERGENCY NUMBER
928.474.2294**



Important Facts for Gas Customers

Did you know that you may own a buried gas line on your property?

Examples include lines to outbuildings, barbecues or gas lights. If your piping is not maintained, it may be susceptible to corrosion and leakage. SemStream Arizona Propane does not maintain customer-owned piping, but we do maintain the line up to your gas meter.

Your gas piping should be:

1. Periodically inspected for leaks.
2. Periodically inspected for corrosion.
3. Repaired if an unsafe condition is found.

Do you have a gas meter at your home or business?

The meter indicates that gas service lines, or gas main lines are buried underground in the area.

When excavating near buried gas piping, locate the piping in advance and make sure the excavation is done by hand, in accordance with Arizona Law. If you need to have piping located, please call the One Call Center at 1-800-782-5348. This is a free service.

**1.800.STAKE.IT
(1.800.782.5348)**

Repairs may be made by a qualified plumber or a heating /cooling contractor. Contractors typically may be found in the telephone yellow pages under "Plumbers."

If you are a tenant, please pass this information on to the property owner.

That familiar blue flame that plays such an important role in our lives should, like other sources of energy, be treated with respect. Following a few simple guidelines can help ensure that you safely enjoy all the benefits of propane.

WHAT TO DO IF YOU SMELL GAS:

Propane is tasteless, colorless and odorless. To make it easier to detect, a harmless but strong-smelling odorant is added. If you ever smell this rotten-egg-like odor, it may mean there is a gas leak.

- ♦ Do not smoke. Do not use lighters or matches.
- ♦ Do not turn on/off any switches or appliances, including a flashlight.
- ♦ Do not use the phone in your house.
- ♦ Go to a neighbor's house and telephone the gas company.
 - Phone (928) 474-2294. Our personnel are available 24 hours a day.
 - Call 9-1-1. If the odor is very strong.

Propane is heavier than air and will settle in low-lying areas, so be especially alert in basements or crawl spaces.

Appliances should be checked periodically, by qualified service personnel to ensure their safe and efficient operation.

Non-Emergency Phone Number

Payson FireDept.	928.474.5242
Pine-Strawberry Fire Dept	928.476.4272
Diamond Star Fire Dept.....	928.474.3835
Christopher-Kohl's Fire Dept.....	928.478.4011

